

# Citizen Registration and Appointment for Vaccination

**User Manual** 

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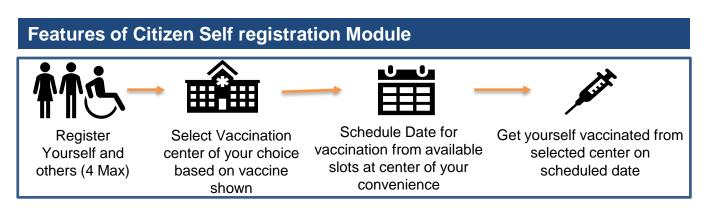


#### Overview

Government of India is taking all necessary steps to ensure that the nation is prepared to face the challenge and threat posed by the growing contagion of COVID-19. The exemplary groundwork and precaution advisory by the Government has helped in containing the spread of the virus in our country. At present, the priority is to make COVID -19 vaccine available to all, ensuring vaccine traceability and beneficiary tracking from production to last mile administration. COVID-19 vaccination drive was initiated to cover healthcare and frontline workers and scaled up to cover citizens above 45 years of age. Now, the vaccination has opened up to cover all citizens aged 18 years and above.

Co-WIN application is the digital back bone for the vaccination drive in India. With scaling up of vaccination; the number of vaccination facilities and sessions has to be increased and managed effectively. The CO-WIN application will facilitate the citizen with an option to register and schedule the vaccination session online in Centers of their choice. The Citizen self-registration module will ensure fool-proof identification of deserving candidates for receiving the vaccines. The Co-WIN application facilitates multiple role creations for orchestrating vaccination drive at various levels.

The objective of the document is to handhold the citizens to register and schedule an appointment for vaccination.

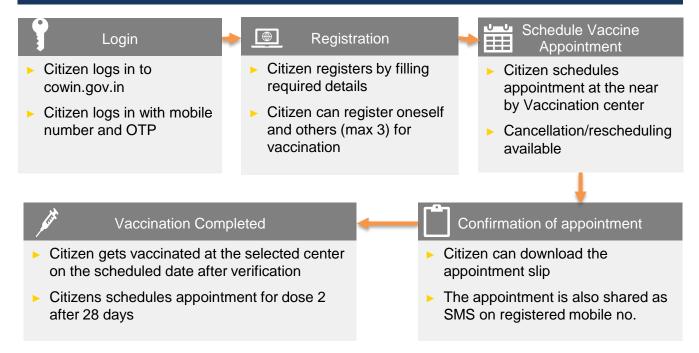


The following features will be available for the Citizen in Self Registration module

- Register for a vaccination session (with a choice of registering additional 3 members)
- Selection of Vaccination center of convenience based on the vaccine name
- Schedule vaccination as per slot availability at a Center
- Cancel/Reschedule Vaccination



#### **Work Flow**



#### 1) Register

▶ User can go to the url <u>www.cowin.gov.in</u> and click on "Register/Sign In yourself" tab.

	12:32 🕓 😂 🖬 📫 •	ⓒ N 채 腔 46* 新 🗋 24%		
Register or SignIn for Vaccination	< NHPSMS	<b>ā</b> :	OTP Verification	
Registration for Age 18 to 44 will be opened on 28 Apr 2021 at 4 PM	Your OTP to register/acc 675031. It will be valid fo	You will get OTP via sms		
Get OTP	CoWIN	i o minuco.	174 sec	
OR SIGN IN USING		12:25 PM VM-NHPSMS	Verify & Proceed	
Auropys Serie	Copy O	ſP		

- Enter valid mobile number. Click on "Get OTP" button.
- OTP is sent at the phone number via SMS.
- Enter the OTP within 180 seconds and click on "Verify" button.



- Once the OTP is validated, the "Register for Vaccination" page appears
- Enter details required in page

÷	Register for Vaccination									
	Your Photo ID will be verified at the time of your vaccination appointment. Please provide the details of the Photo Id you will carry for vaccination.									
Photo ID Proof Pension Passbook	•									
Pension Passbook Numbe 12374832	r									
Name (as in Pension Pass Rishitosh	book)									
Gender										
● Male ○ Fe	emale 🕐 Others									
Year of Birth (as in Pension 1988	n Passbook in YYYY format)									
	Add									

Mandatory Field to be Filled by the Beneficiary for Registration

The below table shows the details to be entered in the "Register for Vaccination" page. Please note that all fields in this Form are Mandatory

#	Field Name	Details
1.	Photo ID Proof	Select appropriate ID Card from the Dropdown list .     Citizen must carry selected ID at the time of vaccination.
2	Photo ID Number	Citizen to enter ID number
2.	Name	Enter the name as per the selected ID proof
3.	Year of Birth	Enter the year of birth as per the ID Proof in the format YYYY
4.	Gender	Select Gender (Male/ Female/ Others)

Once the details are entered for registration, Click "Register" Button at the bottom right.

Receives Confirmation message on successful registration





#### 2 Add More Individuals

- Once registration is completed; the system will show the "Account Details"
- Citizen can further add 3 more people linked with this mobile number by clicking on "Add More" button at the bottom right side of the Page

gistered Mobile Number: X	XX-XXX-8272	Raise an Issue ▼	
Not Vaccinated			
ishitosh   REF ID : 54889249	167380   Secret Code : 7380		ť
ear of Birth: 1988	Photo ID: Pension Passbook	ID Number: XXXX-1234	
Dose 1 Appointment not scheduled		Schedule	

Click on "Add More" for adding total 4 individuals linked to this mobile number

Enter all the details of the individual to be included and then click on the Add button

<del>.</del>	Register for Vaccination	
Your Photo ID will	be verified at the time of your vaccination appointment. Please provide the details of the P	hoto Id you will carry for vaccination.
Photo ID Proof Pension Passbook		·
Pension Passbook Number 12374832		
Name (as in Pension Passbook) Rishitosh		
Gender		
● Male ○ Female ○ Of	hers	
Year of Birth (as in Pension Passbook in YYYY f 1988	rmat)	
	Add	
		Receives Confirmation
		message on successful addition of member
	Click on "Add" for adding additional members linked to this account	Beneficiary Registered Succes



#### 3 Delete Individuals

· Citizen can Delete individuals linked with his mobile number

Account Details				
Registered Mobile Number	r: XXX-XXX-8272	Raise an Is	ssue ▼	
Not Vaccinated Rishitosh   REF ID : 54889 Year of Birth: 1988	924916 <mark>7380</mark>   Secret Code : 7380 Photo ID: Pension Passbook	ID Number: XXXX-1234	Delete Individual	
Dose 1     Appointment not schedule	:d	Sc Sc	chedule	"Delete" button – to Delete existing member
	+ Add Member			

- 1. Login with username and password, and Navigate to the dashboard.
- 2. Click " 🕅 " action button to Delete a member
- Confirmation message will appear on Deletion

Individual Deleted Successfully
---------------------------------

### 4 Booking Appointment for Vaccination

• Citizen can schedule Appointment from the "Account Details" page.

Account Details			
Registered Mobile Number	: XXX-XXX-8272	Raise an Is	ssue ▼
Not Vaccinated	249167380   Secret Code : 7380		Delete Individual
Year of Birth: 1988	Photo ID: Pension Passbook	ID Number: XXXX-1234	
Dose 1     Appointment not schedule	d	Sc	chedule
	+ Add Member		



- Click on "Schedule" button for Booking Vaccination Appointment
- System navigates to "Book Appointment for Vaccination" page
- Search the Vaccination Centre of choice by District or Pin code

Select State Maharashtra	Search By District Select	District			Sear	ch	Appoir bookin	ntment g screen
We are allowing 20 searches within 15 minutes. Slot Search Results (301 Center(s) Showing results for:   Dose: 1 Age: Filter results by:   Age 18+   Age 45	) Found) Cost: Vaccine	:	to our terms of servic	e for more information	ı.			
ABDUL LAT-SC Abdullat, Kolhapur, Maharashtra, 416143 ADKUR PHC Adkur, Kolhapur, Maharashtra, 416509	19 Jun 2021     20 Jun 2021       COVISHIELD     20 Jun 2021       Age 45+     Booked       COVISHIELD     Age 45+       Booked     COVISHIELD       Age 45+     COVISHIELD	21 Jun 2021 COVISHIELD Age 45+ Booked COVISHIELD Age 45+	22 Jun 2021 COVISHIELD Age 45+ Booked COVISHIELD Age 45+	23 Jun 2021 COVISHIELD Age 45+ COVISHIELD Age 45+	24 Jun 2021 COVISHIELD Age 45+ Booked COVISHIELD Age 45+	25 Jun 2021 COVISHIELD Age 45+ Booked COVISHIELD Age 45+		Fully booked slots in vaccination centres
← Book Appointment for Dose 1 The sides availability data digalayed in the pincode or district searce recent data availability data digalayed in the pincode or district searce Search By PIN Select State Maharashtra We are allowing 20 searches within 15 minutes. Over use of searce Slot Search Results (pin Center(s) Found) Stowing results for:   Done: 1 Filter results by:   Age 18+   Age 45+   Pince	Search By District Select District Kolhapur ch can lead to 24 hours ban for your account. Refer to our te	rms of service for more informat		_	The slots available recent data available recent data available <b>Enter your P</b> We are allowing	All from the data provider. Search By PIN IN 20 searches within 15 minutes. Over ch Results (301 Center(s) Fou	Search By District search is provided by the state gort a	nd private hospitals. Cowh does not create this data, the data accuracy, or guarantee that it Search ar account, Refer to car terms of senior for more information. Concern Sputnik V
Book Appointment for Dose 2 (COVISHIELD) The stots availability data displayed in the pincode or district search is provided by the state goot and private hospitals. Cowin does not create this data, the data accuracy, or guarantee that it is the most recent data availability from the data provider.      Search By PIN     Search By District     Select State     Select District     We are allowing 20 searches within 15 minutes. Over use of search can lead to 24 hours ban for your account. Refer to our terms of service for more information.				data accuracy,	Cover and a set of the set o			

#### Search by district option

- Select the State/UT from the drop down
- Select District from the drop down menu
- Click on "Search"

#### Search by pincode option

- Enter the local pincode
- Click on "Search"
- On clicking "Search" button, system will display below the list of Vaccination centre as per Search Criteria and based on State's Age policy
- Centre Names available nearby as per state/district or pincode entered will be displayed
- On clicking any centre at the panel, the available slots (date and capacity) will be displayed



	Book Appointment for De The slots availability data displayed in the pincode recent data available from the data provider.      Search By PIN	or district search is prov	ided by the state govi	and private hospitals	. Cowin does not crea	te this data, the data a	iccuracy, or guarantee	that it is the most	
	Select State		Select Di	strict					
	Maharashtra		👻 Kolha	bur			Sear	2h	
	We are allowing 20 searches within 15 minutes. C	ver use of search can lea	ad to 24 hours ban fo	your account. Refer t	to our terms of service	for more information		•	
	Slot Search Results (301 Center(s)	Found)							
	Showing results for: Dose: 1								
Available	Age:       Filter results by:         Age 18+         Age 45-	+ Cost: Paid Free	Vaccine:     Covishiele	d Covaxin Spu	utnik V				
Available	→	◀ 19 Jun 2021	20 Jun 2021	21 Jun 2021	22 Jun 2021	23 Jun 2021	24 Jun 2021	25 Jun 2021	<b>,</b>
Vaccination centre based on	ABDUL LAT-SC Abdullat, Kolhapur, Maharashtra, 416143	COVISHIELD Age 45+	COVISHIELD Age 45+	COVISHIELD Age 45+	COVISHIELD Age 45+	COVISHIELD Age 45+	COVISHIELD Age 45+	COVISHIELD Age 45+	
search criteria	ADKUR PHC Adkur, Kolhapur, Maharashtra, 416509	Booled COVIS HIELD Age 15+	Booked COVISHIELD Age 45+	Booked COVISHIELD Age 45+	Booked COVISHI LD Age 45	Booked COVISHIELD Age 45+	Booked COVISHIELD Age 45+	Booked COVISHIELD Age 45+	
Click Contor of		]							
Click Center of choice for Vaccination	Filters for Age, Va and Free/Paid v		Availabl	e Date ar selected C	d capacit Center	y the	by clickin date of /enience	g	

- Once "Book" button is clicked, the "Appointment Confirmation" page is displayed
- Click "Confirm" button after verifying the details for final confirmation on booking

← Appointment Confirmation		<ul> <li>Verify if the Centre, Date</li> <li>selected, Vaccine name and price are correct</li> </ul>
AK Hosp Site 23 Near Main Road, Pune, Maharashtra, 410401 Vaccine Name : COVISHIELD Date : 19 Jun 2021 Rishitosh Reference ID : 54889249167380		<ul> <li>Verify the name is</li> <li>appearing as in the Photo ID selected</li> </ul>
Select Time Slot           09:00AM-11:00AM           11:00AM-01:00PM           01:00PM-03:00PM	03:00PM-06:00PM	Click "CONFIRM" if all details are correct to confirm booking



#### • Once confirmed, the confirmation page with "Appointment Successful" message will be displayed

$\bigcirc$						
← Appointment Successful	Click "Download" to download and					
Your vaccination appointment is confirmed	5	save the	e conf	firmatio	on	
Your appointment details have also been sent on your registered mobile number through an SMS				1.1		
Center				1		
AK Hosp Site, Pune, Maharashtra.	0.1					
Date : 19 Jun 2021 Time : 09:00AM-06:00PM Preference : 09:00AM-11:00AM	CO-V Winnir	g Over COVID	OVID-19 Va	accination Ap	ppointment Detail	S
# Name Reference ID Photo Id To Carry				APPOINTMENT D	DETAILS	
1 Rishitosh 54889249167380 Pension Passbook	Center	AK Hosp Site, 2	3 Near Main Road	id,Pune, Maharashtra	a	
Instructions	Date	19 Jun 2021	Time 09:0	:00AM-06:00PM	Preferred Time Slot	09:00AM-11:00AM
1 Please carry the registered mobile phone and the requisite documents, including appointment slip, the Photo ID card used for registration, Employment Certificate (HCW/FLW) etc. while visiting the vaccination center, for verification at the time of vaccination.						
2 Please check for additional eligibility conditions such as co-morbidities, BPL, Antyodaya, disability etc. If any,				Details of Indiv	IDUALS	
prescribed by the respective State/UT Government for vaccination at Government Vaccination Centers, for 18-44 age		Name	•	Reference Id	Secret Code	Photo Id to Carry
group, and carry the other prescribed documents (e.g. Comorbidity Certificate etc.) as suggested by respective State/UT (on their website).	1	Rishito	sh 5	54889249167380	7380	Pension Passbook
3 Please arrive at the vaccination center only 15 minutes before the scheduled time to avoid overcrowding.						
4 Please follow COVID appropriate behaviour at the vaccination centers.						
a) Wear a mask.				INSTRUCTIO	NS	
b) Maintain a distance of at least 2 meters from others.						
c) Follow the queue system maintained at the vaccination centers. 5 Please confirm from the vaccinator if your details such as name, gender, year of birth, ID card type and ID card number is correctly recorded in the system.					slip, the Photo ID card ter, for verification at the	
6 Last 4 digits of your beneficiary reference ID is your security PIN. Please provide the same to the vaccinator/verifier, when asked.	by the carry t	respective State/UT C he other prescribed do	Sovernment for va	accination at Govern	dities, BPL, Antyodaya, disabili nment Vaccination Centers, fo te etc.) as suggested by respe	18-44 age group, and
7 If you do not receive the confirmation SMS for vaccination, please do contact the vaccinator/ vaccination center in- charge before leaving the vaccination center.	3. Please		tion center only 15	L5 minutes before th	e scheduled time to avoid ov	ercrowding.
8 Please check your certificate generated after successful vaccination recording before leaving the vaccination center.		follow COVID appropr ear a mask.	riate behaviour at	t the vaccination cen	nters.	
You may check for certificate by logging in to your account at cowin.gov.in or Arogya Setu or Digi-locker.	-, -,	aintain a distance of a	at least 2 meters f	from others.		
9 Please preserve any other document provided by the vaccination center with details of vaccination.	c) Fo	llow the queue system	m maintained at th	the vaccination cent	ers.	
10 If for any reason, you are not offered vaccination despite having a valid appointment, you may lodge a complaint by calling the COVID-19 helpline 1075 or send an email to support@cowin.gov.in.	5. Please is com	confirm from the vac ctly recorded in the s	cinator if your det ystem.	etails such as name,	gender, year of birth, ID card	type and ID card number
Close	6. Last 4 when	digits of your benefici asked.	ary reference ID is	is your security PIN.	Please provide the same to t	he vaccinator/verifier,
	7. If you charge	do not receive the cor before leaving the va	nfirmation SMS for accination center.	or vaccination, please	e do contact the vaccinator/ v	accination center in-
	8. Please may c	check your certificate neck for certificate by	generated after s logging in to your	successful vaccination ur account at cowin.g	on recording before leaving th gov.in or Arogya Setu or Digi-I	e vaccination center. You ocker.
	9. Please	preserve any other d	ocument provided	d by the vaccination	center with details of vaccina	ition.
Citizen should keep a printout of appointment slip to	10. If for a calling	ny reason, you are no the COVID-19 helpline	ot offered vaccinat 1075 or send an	ation despite having n email to support@o	a valid appointment, you ma cowin.gov.in.	y lodge a complaint by
show at the Vaccination Center on scheduled date						

#### **5** Rescheduling an Appointment

- Once the Appointment is fixed, it can be cancelled and rescheduled at any later stage but before the vaccination appointment day.
- For this, Re-login to "Citizen Registration" module; with your already registered mobile no.

#### How to Re-Login to "Citizen Registration Module?

		Enter registered mobile number. Click on "Get OTP" button.
Register or SignIn for Vaccination Registration for Age 18 to 44 will be opened on 28 Apr 2021 at 4 PM		OTP is sent at the phone number via SMS.
Get OTP OR SIGN IN USING	123456	Enter the OTP and click "Verify" button.
Larryys Sela		Navigate to "Account Details" Page



Account Details Registered Mobile Number: XXX-XXX-8272	Raise an Issue ▼	
Not Vaccinated Rishitosh   REF ID : 54889249167380   Secret Code : 7380 Year of Birth: 1988 Photo ID: Pension Passbook	ID Number: XXXX-1234	Click "X" to cancel appointment
8 Dose 1 AK Hosp Site,19 Jun 2021,09:00AM-11:00AM	Reschedule	
+ Add Member		

Click on "Reschedule" to re-schedule an already booked appointment.

- 1 Citizen is directed to "Book Appointment for Vaccination" page; wherein citizen can Search for revised Centre and date
- Once the new Date and Centre are selected; Click "Book" to reschedule;
  - Confirm by clicking " Confirm" of the revised Schedule
    - Once confirmed, the confirmation page with "Appointment Successful" message will be displayed

← Book Appointment for Dose 1	← Appointment Confirmation					
The slots availability data displayed in the pincode or district search is provided by the state gost and private hospitals. Covin does not create this data, the data accuracy or guarantee that it is the most recert data available from the data provider.	AK Hosp Site 23 Near Main Road, Pune, Maharashtra, 410401					
Search By PIN Search By District	Vaccine Name : COVISHIELD Date : 19 Jun 2021					
Select State Select State Maharashtra	Rishitosh Reference ID : 54889249167380					
We are allowing 20 searches within 15 minutes. Over use of search can lead to 24 hours ban for your account. Refer to our terms of service for more information.	Select Time Slot					
Slot Search Results (301 Center(a) Found)	09:00AM-11:00AM 11:00AM-01:00PM 01:00PM-03:00PM 03:00PM-06:00PM					
Strong results for:         Date: 1         Vaccine:           Age:         Age:         Cost:         Vaccine:           Turbs by:         Age:45+         Paid)         Free         Convisited)         Convinit	Confirm					
Search new Center	3 Confirmation screen					
← Book Appointment for Dose 1	← Book Appointment for Dose 1					
The slots availability data displayed in the pincode or district search is provided by the state govt and private hospitals. Cowin does not create this dat recent data available from the data provider.	ta, the data accuracy, or guarantee that it is the most					
Search By PIN Search By District						
select State select District Maharashtra - Kolhapur	- Search					
We are allowing 20 searches within 15 minutes. Over use of search can lead to 24 hours ban for your account. Refer to our terms of service for more	information.					
Slot Search Results (301 Center(s) Found)						
Showing results for: Dose: 1 Age: Cost: Vaccine:						
Filter results by: Age 18+ Age 45+ Paid Free Covishield Covaxin Sputnik V						
▲ 19 Jun 2021 20 Jun 2021 21 Jun 2021 22 Jun 2021 23 Jun 2021 Jun 2021 23	un 2021 24 Jun 2021 25 Jun 2021 🕨					
Abdullat Kolhanur Maharashtra 415142 COVISHIELD COVISHIELD COVISHIELD COVISHIELD COVISHIELD COVI	ISHIELD COVISHIELD COVISHIELD gr 45+ Agr 45+ Agr 45+					
ADKUR PHC Kur Kolbapur Maharashtra 416509 COVISHIELD COVISHIELD COVISHIELD COVISHIELD COVISHIELD COVISHIELD COVI	Social         Booked         Booked           MSHELD         COVISHELD         COVISHELD           or 45:         And 45:         And 45:					

Search new Slot and Book

• In case the user has moved to another city, appointment can be rescheduled for the nearest vaccination centre in that city.



- 6 Booking appointment for Dose 2
- The process for booking appointment is similar as Dose 1.
- Citizen can schedule Appointment for Dose 2 from the "Account Details" page.

Account Details			
Registered Mobile Number: XXX-XXX-8272		Raise an Issue ▼	
Partially Vaccinated Rishitosh   REF ID : 54889249167380   Secret C	ode : 7380	B4 Days Left for Dose 2	
Year of Birth: 1988 Photo ID: F	Pension Passbook	ID Number: XXXX-1234	
Dose 1 COVISHIELD     AK Hosp Site,19 Jun 2021,09:00AM-11:00AM		E Certificate	"Schedule" button – to schedule
Obse 2 Due date 11 Sep 2021, Last date 09 Oct 2021		🛗 Schedule	appointment for Dose 2

- Click on "Schedule" button for Booking Vaccination Appointment
- System navigates to "Book Appointment for Vaccination" page
- · Search the Vaccination Centre of choice by District or Pin code

Book Appointment for Dose 2 (COVISHIEL The slots availability data displayed in the pircode or district search is provided by	D) the state govt and private hospitals. Cowin does not create this data, the data accuracy, or g	unantee that it is the most recent data available from the data provider.		
Search By PIN	Search By District			
Select State	Select District		Search	"Search" button –
Maharashtra	- Mumbai		- Search	
We are allowing 20 searches within 15 minutes. Over use of search can lead to 24	hours ban for your account. Refer to our terms of service for more information.			to search Centre
Slot Search Results (1 Center(s) Found)				by pincode or
Showing results for: Dose: 2 Vaccine: COVISHIELD				District
Age:         Cost:           Filter results by:         Age 18+         Age 45+         Paid         Free				District
	29 Jul 2021 30 Jul 2021 31 Jul 2021	01 Aug 2021 02 Aug 2021	03 Aug 2021	
	NA NA NA	Booked NA	NA	
HINDU SABHA HOSPITAL (RND)		COVISHIELD Age 45+		
Ghatkopar (West) Shraddhanand Road, Mumbai, Maharashtra, 400086		Booked		Select Centre and
COVISHIELD: 4780		COVISHIELD Age 18+		date
		Age 101		date
← Appointment Confirmation	on			
<b>AK Hosp Site</b> 23 Near Main Road, Pune, Maharashtra, 410	1401			
Vaccine Name : COVISHIELD	Date : 19 Jun 2021			
Rishitosh Reference ID : 54889249167380				
Select Time Slot				
09:00AM-11:00AM 11:00AM	1-01:00PM 01:00PM-03:00PM	03:00PM-06:00PM		Select time slot
			Confirm	



		$\bigcirc$					"D
← Appointment Successful					"Download" button		
Your vaccination appointment is confirmed Your appointment details have also been sent on your registered mobile number through an SMS							<ul> <li>to save</li> <li>appointment slip</li> </ul>
Center <b>AK Hosp</b>	Site, Pune, Maharashtra						
Date: 19 Ju	in 2021	Time: 09:00AM-06:00PM	Preference : 09:00AM-11:00	MAG			
#	Name	Reference ID	Photo Id To Carry				
1	Rishitosh	54889249167380	Pension Passbook				
Instruct	ions						
1 Please carry the registered mobile phone and the requisite documents, including appointment slip, the Photo ID card used for registration, Employment Certificate (HCW/FLW) etc. while visiting the vaccination center, for verification at the time of vaccination.							
2 Please check for additional eligibility conditions such as co-morbidities, BPL, Antyodaya, disability etc. If any, prescribed by the respective State/UT Government for vaccination at Government Vaccination Centers, for 18-44 age group, and carry the other prescribed documents (e.g. Comorbidity Certificate etc.) as suggested by respective State/UT (on their website).							
2. Places arise at the vascingtion center only 15 minutes before the scheduled time to avoid overconverting						interest Constra data	
4 Please follow COVID appropriate behaviour at the vaccination centers.						• Once appointment Centre, date	
a) Wear a mask.						and time sl	ot have been selected.
b) Maintain a distance of at least 2 meters from others.							
c) Follow the queue system maintained at the vaccination centers.					click on "Co	onfirm"	
5 Please confirm from the vaccinator if your details such as name, gender, year of birth, ID card type and ID card number is correctly recorded in the system.							at a constant of the analysis in
6 Last 4 when a	J , , ,	reference ID is your security PIN	I. Please provide the same to the vac	cinator/verifier,	•		nt successful page will
7 If you do not receive the confirmation SMS for vaccination, please do contact the vaccinator/ vaccination center in- charge before leaving the vaccination center. be displayed.				d.			
8 Please check your certificate generated after successful vaccination recording before leaving the vaccination center. You may check for certificate by logging in to your account at cowin.gov.in or Arogya Setu or Digi-locker.							
9 Please	preserve any other docu	ment provided by the vaccination	n center with details of vaccination.				
		offered vaccination despite havin 1075 or send an email to support	g a valid appointment, you may lodg @cowin.gov.in.	e a complaint by			
				Close			

- Appointment for second dose will be reflected in the account details page
- Citizen can Cancel, Reschedule, or print appointment slip for dose 2 appointment from this page

Account Details	
Registered Mobile Number: XXX-XXX-8272	Raise an Issue 🔻
Partially Vaccinated Rishitosh   REF ID : 54889249167380   Secret Code : 7380	B4 Days Left for Dose 2
Year of Birth: 1988 Photo ID: Pension Passboo	D Number: XXXX-1234
Dose 1 COVISHIELD AK Hosp Site 19 Jun 2021 09:00AM-11:00AM	E Certificate
8 Dose 2 AK Hosp Site,11 Sep 2021,09:00AM-11:00AM	TReschedule
	Add Member
Details for dose 2 Print slip appointment	Reschedule

" दवाई भी और कड़ाई भी। Together, India will defeat COVID-19 "

- Prime Minister Narendra Modi

